

Sparc Systems is a leading manufacturer of check weighing and X-ray inspection equipment used within the food industry, we are expanding and looking to add an electrical/electronically biased Field Service Engineer to our service/maintenance team. You will be UK based but expected to respond internationally, and you will be dealing with a mix of both planned and unplanned service support, equipment installations and commissioning.

The role

It is an electrically bias role, with plenty of mechanical work as well. It would split down to approximately 70% electrical, 30% mechanical. You will be expected to upload and download software.

The position is "customer facing" and therefore good communication skills and a friendly professional attitude are essential. Flexibility with working hours and travel are also important, as it is quite a challenging role.

Service Engineer Job Duties:

- Develop and perform final electrical and functional checks/tests, on weighing, X-ray inspection, vision inspection and bespoke systems.
 - Ensure mechanical test and checks have been carried out and formally documented.
 - Perform and document customer specific tests and checks, verify that the equipment runs at the required speed, weight performance and inspection levels as required.
 - Inspect machines and documentation in preparation for pre-delivery inspections and factory acceptance tests.
 - Demonstrate machines to customers during equipment trials and pre-delivery inspections.
 - Record machine test data, checklists, setup files & documentation and maintain formal technical files.
 - Develop, document and present customer and Engineer training, both at Sparc and on site.
 - Provide assistance with customer technical issues when required.
 - Adjust and develop equipment operation procedures and checklists to improve and streamline processes.
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- Maintain rapport with both internal and external customers while examining component failures, control logic issues, build quality complaints; identifying solutions; suggesting improved methods and techniques and recommending system improvements.
 - Document process modification and corrective actions by completing forms, reports, logs, and records.
 - Accomplish operational and organization mission as required.
 - Set up machines on Customer network for the transfer of data and remote connection.

Service Engineer Skills/Attributes:

- Electronics troubleshooting and fault analysis.
- Mechanical troubleshooting and fault analysis.
- Good judgment.
- Client relationship management.
- Equipment maintenance.
- Reporting skills.
- Independent.
- Confidentiality.
- Quality focus.
- Results driven.
- Good written and verbal communication skills.
- People management.
- Commercially minded.

Service Engineer Qualifications/Requirements:

- At least two years previous experience within an electrical/electronics equipment engineering or manufacturing environment.
- Good knowledge of an ISO 9001 management system.
- Experience with X-ray inspection, vision inspection, or check weighing equipment.
- Food industry knowledge would be a benefit when dealing with customers and suppliers.

We have the values of a family run business and the mindset and ambition of a forward-thinking business.

We offer our employees access to extensive career opportunities. If like us you put customers at heart of everything you do, you can expect to be rewarded with a full benefits package and a salary that grows with you as you grow in our business.

Apply now by visiting: <http://sparc-systems.com/careers/> and getting in touch: careers@sparc-systems.co.uk If you have any questions please phone Stuart Loftus on 01684310000.